

www.licp.com

Your Gateway To Print Information and Services

Laser Image Corporate Printing offers an innovative Web site to make life easier for you. In addition to a wealth of content and resource information, our site offers advanced functionality so you can work with us online. Our goal is not to replace personalized customer service, but rather to provide you additional, convenient options.

Customer Utilities

The following tools are available to all our customers. Links to these items are conveniently located on the front page of our site.

Request An Estimate/Place A New Order

These forms allow you to submit estimate requests or place a new order in a matter of minutes. Our representative will promptly process your request and contact you by phone, fax or e-mail—whichever you prefer.

Send A File

Our user-friendly file transfer center allows you to instantly submit large documents from your computer. Just list your files and click "Send." We send you a confirmation via e-mail. Compare that to the amount of time it takes to deliver a disk to us.

Customer Login

Username and password-protected entry to our Customer Portals System.

Customer Portals

A Customer Portal is like having your own customer service representative on hand 24 hours a day. We create this "Web site within a Web site" just for your company—and tailor it to your specific needs. You control how many people from your organization have access, and we take care of everything else

A portal includes 24-hour, password-protected access, your company logo, a list of instructions specific to you, custom contact and file transfer modules, a link to our home page and a Document Library. To establish a Customer Portal for your organization, just ask your customer service representative for more information. There is no charge for your Customer Portal.

Document Library

Housed on a secure server, your Document Library enables you to view an archive of your past projects in PDF format. It also includes an easy-to-use interface for reordering commonly used items - manuals, letterhead and envelopes.

View A Proof

This feature lets you check proofs online by downloading PDF files. We send you an e-mail message that includes a link to the proof—you simply follow the link and download the file. Fax or e-mail any changes. It's that easy.

VersaDoc System

In a few simple steps, you can enter personalized information into business card, letterhead, envelope and memo pad templates we've created for you. Then you can proof your composed documents instantly and submit your order. VersaDoc lets us process your order more efficiently, so we'll be at your door sooner with the completed project. Contact your customer service representative for more information about how to set up this powerful feature.

Frequently Updated Content

In The Spotlight

When you come to our front page you're instantly informed of our special offers and featured products or services. Check back frequently to see what we've got in store for you.

Hot Off The Press

It's important to us that we keep our Web site current, so each week we post new articles of happenings around our printshop and our industry that may be of interest to you.

Resources & Support

Frequently updated by our staff, this section provides the latest and greatest in software downloads, as well as useful tools, tips and guidelines for preparing your documents.

Also provided is a printing glossary and FAQs (frequently asked questions) that allow you to get your questions answered on your time.

We appreciate your continued business and hope you find our Web site useful. If you have any suggestions for improving our site, please call us at 919-361-5822 and ask for Alison or Moira.